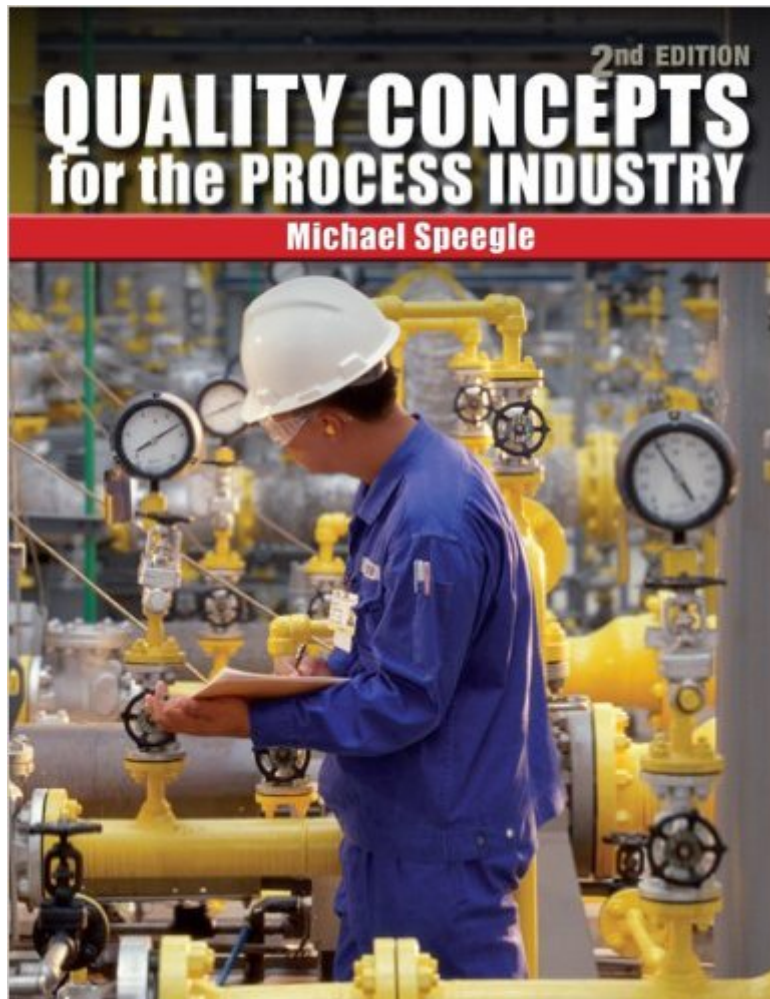


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# Quality Concepts For The Process Industry



## Synopsis

Quality Concepts for the Process Industry prepares readers for a career as process plant operators. This book covers the classical concepts of quality control in a style and at a depth that should be acquired by all employees of the process industries. Each chapter of the text contains chapter objectives, thorough discussions of the concepts presented, a summary, and end-of-chapter review questions. There is a complete glossary of terms and a list of additional references in the back of the book. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

## Book Information

File Size: 14384 KB

Print Length: 288 pages

Publisher: Cengage Learning; 002 edition (March 13, 2009)

Publication Date: March 13, 2009

Language: English

ASIN: B00B6CZOEI

Text-to-Speech: Not enabled

X-Ray for Textbooks: Enabled

Word Wise: Not Enabled

Lending: Not Enabled

Enhanced Typesetting: Not Enabled

Best Sellers Rank: #351,840 Paid in Kindle Store (See Top 100 Paid in Kindle Store) #25

in Kindle Store > Kindle eBooks > Engineering & Transportation > Engineering > Industrial,

Manufacturing & Operational Systems > Quality Control #50 in Kindle Store > Kindle eBooks >

Engineering & Transportation > Engineering > Industrial, Manufacturing & Operational Systems >

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Manufacturing & Operational Systems > Quality Control

## Customer Reviews

Originally I bought this book for a college course, and was happy to find information within it that expanded my thinking about quality within industries. The book goes very in-depth about quality, from the history about America's shift away from quality after WWII, to how quality is managed today, to all the little nuances that can affect quality in a system. The information was very well put together and reading through is enjoyable because of it. I do have one complaint about the book.

After each chapter, Michael Speegle(as always) has a review question section where you can test your learning of the most important parts of each chapter. Some of these review questions, I have found, cannot be answered at all or thoroughly enough just by reading the book. If Speegle deemed this information pertinent to a full understanding of the chapters subject, he should have included the information in his book.However there are only a few of those in the entire reading, the book is outstanding aside from that and highly recommended for anyone interested in quality concepts.

I like the fact that I was able to buy this textbook through at a reasonable price. The book is in excellent condition and was sent to me in a timely manner.

The product ordered was in terrific condition, just like the description said. I am very pleased with the product.

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